Conset desk frame not working ?
Basic troubleshooting for all series except 501-11 and 501-23. You can find your series number on the 'silver CE label'

Type no.: 501-25
PO. 1-003539-1
ConSet A/S, DK-6900 Skjern Al 01 A
Tel.: + 45 9680 0080
100-240 VAC ~ 50/60 Hz
CE

PICTURE:	PROBLEM:	SOLUTION:

The transformer (PSU) is mounted under the table top, usually in a bracket or for 501-17 inside the cable tray.

Is the light on ? (light may be red or green as there are different PSU's)

NO →

1/ Check the 240v mains socket with another item and then check the fuse in the UK plug has not blown
2/ Unplug the PSU for 5 minutes from the mains and plug in again
3/ Still no light = Replace the transformer (PSU) item no. R311850

YES ↓

Connect the PSU momentarily direct to the motor leg leaving out the hand control. This test can only be done if the frame is not already fully up. The moment the frame rises disconnect again

Did the frame move up ?

NO →

Replace the Power Leg

YES ↓

Connect the wires again according to the assembly instructions so that the handset is included.

↓

Make sure you are operating the buttons according to the assembly instruction.

Does the frame work ?

NO →

Replace the hand control panel according to the series you have

YES ↓

All good to use now then.

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